

Volunteer self-assessment analysis through volunteer actions in 2017

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Abstract

An analysis of self-assessment volunteer forms of volunteer work through 4 volunteer activities carried out in May and June 2017 has been presented. Volunteer activities are volunteering at the State Championships in athletics for persons with disabilities, the action of environmental clean up as part of the event "Croatia Volunteers", the action of collecting food and hygiene supplies for the Social Growth "Bread of St. Antun" and the day of the sport "FOIJADA". Self-assessment was done by 22 volunteers who participated in the mentioned actions and with their engagement realized 168 volunteer hours. Some of volunteers were participating in more than one action. The aim of the research was to find out which skills did volunteers gain and upgraded.

Evaluation forms are designed in the first part to collect personal and demographic information about a volunteer, such as age, gender, level of education, qualifications etc. The Likert Scale examines the level of their agreement with the above statements, for example evaluating the achieved communication and cooperation with other volunteers and users. Volunteers evaluate the ability to deal in unexpected situations, whether they achieved goals at the right time, were they having quality communication with the supervisor, independence in task execution and decision making, and whether they have acquired new acquaintances and networked. After that, in essay questions they can express what they liked the most and least liked in their work and what skills they acquired through volunteering.

The analysis shows that volunteers gained new experiences through volunteering, improved communication and organizational skills and networked, and awakened their awareness of the needs of others. Volunteers largely or completely agree with the claims that they have achieved good

cooperation with other volunteers and good communication. Given the specificity of volunteering, volunteers couldn't contact users, and thus some claims could not be applicable to certain actions. Volunteers generally say that their tasks were being executed on time and when they found themselves in unexpected situations they were ready to solve them independently. Most of the volunteers who were in a position to make a decision were able to do so without consulting the supervisor.

Keywords: volunteering, evaluation, self-assessment, volunteers

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References

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