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Abstract

Communication supported by ICT plays an enormous role in students life, especially while studying aboard or participating in various parts of student's exchange or internships like Erasmus+ programs. The main purpose of research is to examine the communication of ERASMUS + students with students in Croatia (focus on Varaždin and Zagreb). In the line with main aim, three research questions will be answered (1) Which communication channels Erasmus students use to get and stay in touch with Croatian colleagues? (2) How ICT supported communication reflects on their students' life while on exchange but also relationships after exchange? (3) Which are the most important communication skills and habits of students on exchange and how they reflect on their satisfaction of exchange in general.
 Methodology that will be used in study in an online survey and core sample will be students that have participated in Erasmus exchange. An online survey in English will be distributed on social networks and participation will be voluntary and completely anonimus. Personal data will not be gathered. Second part of research will be interview which will provide more deeper picture of foreign ERASMUS + students who are in Croatia on their exchange programme. Open ended questions will be used to reveal how foreign students who were on exchange communicate with students from Varaždin and how it affected on their stay in Varaždin. After getting a results from survey, descriptive statistics will be use to interprete data in the context of three research questions. Contribution of this research is to give a detail view on role of modern technologies and social media in process of meeting new people in academic context, but also which communication channels are crucial to make long-lasting contacts in future.

Keywords: ERASMUS, social media, communication, online communication